



GOVERNMENT DEGREE COLLEGE-

NARASANNAPETA

# COMMUNITY SERVICE PROJECT



2023-24



**DEPARTMENT OF MATHEMATICS**

Designed & Developed by



**ANDHRA PRADESH  
STATE COUNCIL OF HIGHER EDUCATION**

(A STATUTORY BODY OF GOVERNMENT OF ANDHRA PRADESH)





**GOVERNMENT DEGREE COLLEGE**  
NARASANNAPETA-SRIKAKULAM DIST.-532421.

Accredited by NAAC 'B' Grade  
(Affiliated to DR.B.R.Ambedkar University)



**A PROJECT REPORT ON  
COMMUNITY SERVICE PROJECT  
IN  
A STUDY FOCUSING ON UNIFIED PAYMENT INTERFACE  
(UPI)**



**SUBMITTED**

**TO**

**G. RAVIKUMAR**

**Project Mentor**

**Lecturer In Telugu**

**Government Degree College Narasannapeta**

**SUBMITTED**

**BY**

**SANAPALA PRASADRAO**

**B.Sc (Mathematics Honours)**

**Register No: 23220040919024**

**Dr.B.R.Ambedkar University, Srikakulam**

**2023-2024**



**PROGRAM BOOK  
FOR  
COMMUNITY SERVICE  
PROJECT**

**Name of the Student** : SANAPALA PRASAD RAO

**Name of the College** : GOVT. Degree College Narasannapeta

**Registration Number** : 23220040919024

**Period of CSP:** 8 weeks **From:** 01/05/2024

**To:** Name & 36/06/2024

**Address of the Community / Habitation:**

Dr. B. R. Ambedkar. **University**  
Year

## Student's Declaration

I, S. Prasad Rao, a student of Bsc maths Program,  
Reg. No. 23220040919024 of the Department of Mathematics  
\_\_\_\_\_ College do hereby declare that I have  
completed  
the mandatory community service from 01/05/2024 to 30/06/2024 in  
Mahadevapuram (Name of the Community/Habitation) under the Faculty  
Guideship of G. Ravi Kumar (Name of the Faculty Guide),  
Department of Telugu in \_\_\_\_\_ College

S. Prasad Rao  
(Signature and Date)

Endorsements

Faculty Guide

G. Ravi Kumar  
LECTURER  
Govt. Degree College  
NARASANNAPETA

Head of the Department

Principal

[Signature]  
PRINCIPAL  
GOVT. DEGREE COLLEGE  
NARASANNAPETA-532 421  
Srikakulam Dist.

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## Contents

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S. Prasad Rao

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Table : Growth of UPI from 2016 to 2024

month & Year	no. of member Banks
Mar 2024	452
Mar 2023	399
Mar 2022	314
Mar 2021	216
Mar 2020	148
Mar 2019	142
Mar 2018	91
Mar 2017	44
Mar 2016	21

The table illustrate the growth in the count of banks That Permit UPI Payments evidently , the number of banks enrolled as members has Surged significantly rising from 21 members banks in 2016 to a substantial 452 members banks by 2024 . Consequently it can be inferred





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# SOCIO ECONOMIC SURVEY



## GOVERNMENT DEGREE COLLEGE-NARASANNAPETA

B.Sc Mathematics Honours

Name of the Student: Sanayala Prasad Rao  
 Semester / Year/Course/Group: 2<sup>nd</sup> BSc (MPCs)  
 Name of the Guide/Mentor and Department:

Register No: 23220040919024Community Social Service Project -Socio Economic SurveyVILLAGE PROFILE

House No: 3-33 Habitation: Panchayat Peddabammidi  
 Mandal Kotabommali District Srikakulam Pincode:

## 1. Family Details :

Sl.NO	NAME OF PERSON	GENDER	AGE	RELIGION	CASTE	EDUCATION	PROFESSION	INCOME	PWD	REMARKS
1	P. Jomesk	M	30	Hindu	OC	Yes	ARMY	4,000		
2	P. Lavmi	F	28	"	"	"	NAVY	"		
3	P. Kumar	M	16	"	"	"	Student	"		
4	P. Karthik	M	15	"	"	"	"	"		

Gender:- Male:-1: Female:-2: Transgender:-3 Religion:- Hindu:-1: Muslim:-2: Christian:-

3: other:-4 Education:- literature:-1, illiterature:-2 Pwd: VH-1: HH-2: OH-3: R-4.

Income: - Below 1 Lak:-1: Above 1Lak- Below 5 Lak:-2: Above 5 Lak:-3.

i) Caste :

(SC/ST/BC-A/B/C/D /OC)

## 2. Economic Status details :

i) Type of House Building : Hut/semi pucca/pucca/apartment/bungalow/rented or own ✓

ii) Availability of Agricultural land : Yes/No if yes 10 acres.

iii) Names of crops :

iv) Cattle : NO cows NO ox NO buffaloes  
sheep/goats

v) Do you have own toilet : Yes/No ✓

vi) Type cooking fuel used : LPG/Kerosene/Electricity/wood/others specify-----

vii) Do you have vehicle : two wheeler/ auto/car/any other vehicle ----

viii) Extent of commercial land in your family yes acresix) Name of the electrical goods utilized in your family: 1.Tv ✓ 2.Washing  
mechin ✓ 3.fridge ✓ 4.AC ✓x) Usage of electricity per month (Units) 800

xi) Drinking water facility in your family . a. open well b. Bore well C. Tapped D. other. ✓

## 3. Health Details :

i) Any Conical Diseases in family: NO

ii) Do you have Government Arogyasri Card : Yes/No ✓

4. Women Status in the Family:

- i. Are the women involving in the decision making in your family : Yes / No ✓  
ii. Any type of women harassment faces in your family : Yes / No ✓  
iii. women health care facilities are provided by your family: Yes / No ✓  
iv. Are you face any sexual discrimination in providing the common facilities in your family:  
Yes/No ✓  
v. How many women are involving in economical activities in your family: Yes/No ✓

5. Educational Details:

- i. How long distance of primary school from your village? 3 KM  
ii. How long distance of High school from your village? 2 KM  
iii. How long distance of junior college from your village? 7 KM  
iv. How long distance of Degree college from your village? 7 KM  
v. How long distance of Library from your village? 2 KM

6. Other details :

7.  
i) Do you have TV : Yes/No ✓  
ii) Do you have Dish connection : Yes/No ✓  
iii) Channels watched regularly : 1. DD News 2. TV 9. 3.  
iv) Do you have Mobile : Yes/No, Mobile number: Laptop : yes/no, internet availability :  
Yes/No ✓  
v) Is internet available at home : Yes/No ✓

8. Any three problems faced in the village : 1. No problem.

2.  
3.

Place : Mahadevapuram.

Date :

G. Ravikumar  
Signature of the Mentor  
LECTURER  
Govt. Degree College  
NARASANNAPETA

S. Prasad Rao  
Signature of the Student





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**A STUDY FOCUSING ON  
UNFIED PAYMENT INTERFACE (UPI)**

**PROJECT REPORT**

**STUDENT NAME:** Sanapala Prasad Rao  
**REGISTER NO:** 23220040919020

**MENTOR NAME:** Dr. G. Ravi Kumar  
**LECTURER**  
Govt. Degree College  
NARASANNAPETA  
**GOVT.DEGREE COLLEGE**  
**NARASANNAPETA**

## A STUDY FOCUSING ON UNIFIED PAYMENT INTERFACE (UPI)

A survey on UPI would be a research study conducted to gather information and insights about people's experiences with the Unified Payments Interface (UPI) in India.

NAME OF THE INVESTIGATOR:

ROLL NUMBER: 23220040919024

CLASS: 7<sup>th</sup> BSc (mpes)

AREA OF RESEARCH: nimmada

1) Are you aware of UPI (Unified Payments Interface)? \*

☒ a) Yes ☐ b) No

2) Have you ever used UPI for making payments? \*

☒ a) Yes ☐ b) No

If No,

1.1) Why don't you use UPI?

- a) I used to earlier, now abandoned ☐ b) I don't know how to use UPI ☐  
c) I don't trust UPI ☐ d) I find it useless ☐ e) I am convenient with cash and card only ☐  
f) I am not convenient with smart phone ☐ f) other ☐

1.2) Would you like to use the UPI in future, if your issues are resolved

a) Yes ☐ b) No ☐

3) How frequently do you use UPI for making payments?

a) Daily ☐ b) Weekly ☐ c) Monthly ☐ ☒ d) Rarely

4) Which UPI app do you use for making payments?

a) Google Pay ☐ b) Phone Pay ☐ c) Paytm ☐ d) BHIM UPI ☐ ☒ e) Other

5) What do you think about the security of UPI transactions?

a) Highly secure ☐ b) Secure ☐ c) Not very secure ☐  
d) Not at all secure ☐ ☒ e) Don't know

6) What is your level of satisfaction with UPI as a payment method?

a) Very satisfied ☐ b) Satisfied ☐ c) Neutral ☐  
d) Dissatisfied ☐ ☒ e) Very dissatisfied

7) Do you think UPI is more convenient than other payment methods?

a) Yes ☐ b) No ☐ ☒ c) Maybe

8) What are the payment methods used before UPI?

a) Cash ☐ b) Cheques ☐ c) Bank transfers ☐ d) Cards ☐  
e) Postal orders ☐ f) Mobile Banking ☐ ☒ g) Internet Banking ☐ h) Other ☐

- 9) What do you think are the main advantages of using UPI over other traditional payment methods?
- a) Faster and more convenient      b) No need to carry cash or cheques  
c) Instant transfer of funds      ~~d) No transaction fees or charges~~      e) other
- 10) What do you think are the main disadvantages of using UPI compared to other traditional payment methods?
- a) Requires a mobile phone and internet connection  
b) Limited acceptance by merchants or individuals      ~~d) Security concern~~  
Other
- 11) How has your experience been with using UPI compared to other traditional payment methods?
- a) Much better      b) Slightly better      c) About the same  
d) Slightly worse      ~~e) Much worse~~
- 12) How do you feel about the level of privacy offered by UPI compared to other traditional payment methods?
- a) More private      b) Equally private      c) Less private      ~~d) Don't know~~
- 13) How do you feel about the level of security offered by UPI compared to other traditional payment methods?
- a) More secure      b) Equally secure      c) Less secure      ~~d) Don't know~~
- 14) Have you ever used UPI to pay utility bills?
- a) Yes      ~~b) No~~
- 15) What are the utility bills you are used to pay through UPI
- a) Electricity bill      b) Water bill      c) Gas bill      d) Internet bill  
e) Mobile phone bill      ~~f) Cable or satellite TV bill~~
- 16) What percentage of your total monthly transactions do you make using UPI?
- ~~a) 0-25%~~      b) 25-50%      c) 50-75%      d) 75-100%
- 17) Have you ever experienced any fraudulent activity while using UPI?
- a) Yes      ~~b) No~~
- 18) Have you ever faced any technical issues while using UPI for making payments?
- a) Yes      ~~b) No~~
- 19) Which type of technical issues faced while using UPI for making payments?
- a) Server downtime      b) Payment failures      c) Slow internet connectivity  
d) App crashes      e) Compatibility issues      ~~f) Other~~